

For additional information or answers to your questions, call Lisa Grasley (610)819-2101
lgrasley@broadviewsupport.com

Welcome to OfficeSuite®

OfficeSuite® is the award-winning, patented, full-featured phone system for any size business looking to improve operations and efficiency. It helps you control costs and avoid disasters, enable employee mobility and link all your locations.



Complete Phone System

OfficeSuite® is an enterprise-grade phone system that includes quality Mitel® phones and nearly every feature imaginable. With OfficeSuite® you get basic features like Caller ID, Call Transfer and 3- or 4-digit Dialing, as well as advanced features like Visual Voicemail, Auto-attendants and Mobile Twinning...all with NO capital investment or maintenance contracts.

Unlimited Calling*

OfficeSuite® includes Unlimited Calling* to the contiguous United States. International calls are billed individually and do not require an additional monthly service charge. Toll free phone numbers and professional installation are available for an additional charge.

Free Training

As part of our service we provide live training so that your team is familiar with the system and learns how it is configured, how to navigate the various features and where to turn should help be needed. You will also gain access to an extensive library of training modules and self-help information.

24/7 Dedicated Support

If you need support, simply call our toll-free number OfficeSuite® support number to connect with the dedicated team of support professionals that will help you manage or troubleshoot your service.



Control Costs

Get a cutting-edge phone system that runs on your existing network and has a predictable monthly expense with NO capital investment or maintenance contract.



Instant Mobility

Calls ring in the office and on a cell phone simultaneously when you wish. Pick up a cell phone call on a desk phone.



Easy To Use

OfficeSuite® is a powerful phone system that lets you and your employees quickly make changes whenever and wherever you want.



Make Multiple Locations Feel Like One

One integrated system for all locations with an easy to use centralized administration portal in the cloud.



Stay On During A Disaster

Redirect calls automatically or on demand and work from anywhere, as if you were in the office, to avoid major revenue loss.

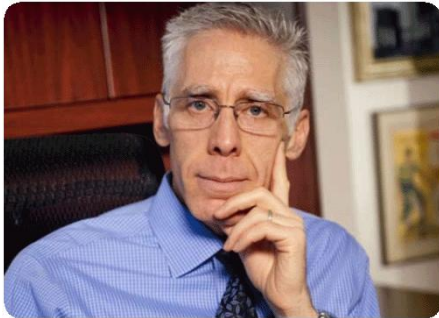


Any Phone Becomes YOUR Phone

Our Softphone feature lets you use a desk phone, mobile phone, or a laptop as your phone.

* Reasonable use policies apply. Charges apply for excessive use, toll free calls and Fax Messaging.

What Customers Say About OfficeSuite®



*Ira Krell, CFO
David's Check Cashing*

David's Financial Moves to the Cloud to Improve Operations by 40% and Save Over \$100,000 in Capital Expense

David's has 28 locations in Manhattan and its surrounding boroughs. They needed a phone system that would unify their communications among all of their offices — without breaking the bank. So they chose OfficeSuite.

"OfficeSuite® gives us an integrated presence across multiple locations," David's CFO Ira Krell says, "OfficeSuite® required limited capital expenditure and it's expandable. Customers use the auto attendant to get basic questions answered, which has helped improve the customer touch point and experience."

Krell appreciates both the cost efficiencies and the operational efficiencies that OfficeSuite® brings to his business.

He says, "It helps us promote the brand."



*Indar Persaud
Systems Engineer and Network
Administrator
Paraco Gas*

Paraco Gas Powers Its Offices and Branch Locations With Broadview Networks and OfficeSuite®

"This VoIP product is the best VoIP product in the marketplace," says Indar Persaud, Paraco Gas Systems Engineer and Network Administrator.

Paraco Gas is a propane reseller that serves 70,000 customers in four states. Based in Rye Brook, New York, Paraco has 25 branch office locations and 250 employees.

"Broadview has been able to accommodate us as we've grown," says Persaud. "We really enjoy the features of OfficeSuite. It's a good product for us because we're spread out."

"I was taught how to use it and now I can teach others," he says. "The web portal is easy to use. I really enjoy the features of OfficeSuite® — the product is excellent."

Broadview Networks

With over 40,000 business customers nationwide, Broadview Networks' approach is to solve your business and communication challenges with our comprehensive software, infrastructure, and service portfolio while providing award-winning care and operational support.

Broadview Networks is a network-based business communications provider offering complete IT solutions, including an innovative portfolio of bundled, cloud-based IP phone and cloud computing services designed to meet the unique application requirements of diverse workforce groups. We also offer traditional local and long-distance voice services as well as data services encompassing VPN- and MPLS-enabled applications and a full suite of managed and professional services.

Our customers benefit from our award-winning customer service, including a Web-based account management tool and a primary point-of-contact for real-time, personal customer care.

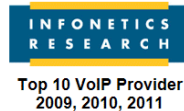
OfficeSuite® 1-800-405-2200

www.broadviewnet.com/officesuite

- Complete IT and communications portfolio
- 100% focus on businesses
- Award-winning customer service
- Operational support excellence

OfficeSuite® Proposal Summary

Unlike most service providers, Broadview is dedicated to helping you get the “right” system that is exactly tailored to your needs. The proposal below can easily be modified to better suit your evolving requirements. At any time during the process, you can add or remove phones, options or add-on features. We know how important communications are and we work to make sure your system is always effectively meeting your needs.



		Phone Rental No Capex Option		Purchase Phone PROMOTIONAL PRICING	
Description	Quantity	Monthly Recurring Charges	Non-Recurring Charges	Monthly Recurring Charges	Non-Recurring Charges
Number of service locations	1		\$ 100.00		\$ 100.00
Slim Phones	9	\$ 278.91		\$ 233.91	\$ 891.00
24-Key Phone (limited)	0	\$ -		\$ -	\$ -
LCD Phones	0	\$ -		\$ -	\$ -
Backlit 24-Key Phones	1	\$ 37.99		\$ 27.99	\$ 199.00
Backlit 48-Key Phones	0	\$ -		\$ -	\$ -
Color Touch Screen LCD	0	\$ -		\$ -	\$ -
Phone numbers (DIDs)	10				
Call paths/lines	0	\$ -		\$ -	
OfficeSuite Options					
Mobile Twinning Licenses		\$ -		\$ -	
Shipping and handling			-		-
Proposal Total		\$ 316.90	\$ 100.00	\$ 261.90	\$ 1,190.00

The pricing above is for a three-year term and is provided for demonstration purposes only. Contact a Broadview Networks sales consultant for a formal proposal. Professional installation available. NRCs must be paid in advance via credit card. Purchase phones come with 1-year manufacturer's warranty.



OfficeSuite® FlexConnect Online Purchase 30-Day Money Back Guarantee: If you are unsatisfied with the quality of our service and it is not resolved to your satisfaction, you may return the phones and related equipment within the first 30 days after signing up without Early Termination nor Handset Return Fees. Until the phones are returned, you will still be responsible for monthly service fees and applicable usage charge, including charges for international minutes. This guarantee is available to customers who purchase online, pre-pay monthly charges with a credit card, port local numbers to OfficeSuite, install the equipment themselves and, within the 30-day period, return equipment in good condition following Broadview's shipping instructions. Guarantee only offered once. Does not apply to temporary service, including use in a construction trailer, conference/convention or a political campaign office.

Shipping and handling charges are non-refundable.

How OfficeSuite® is Different



We Own the Code and the Patents

We can tailor the system based on feedback and rapidly upgrade the platform.



Amazingly Simple to Use

Simple and easy to use web portal that gives you complete control.



Fully E911 Compliant Nationwide

We support you anywhere with full e911 capabilities.



Guaranteed Business-Grade Call Quality and Reliability

We deliver reliable call quality. We even guarantee it.



Disaster Avoidance and Recovery Built In

OfficeSuite® prepares you for any disaster and adapts when an incident occurs.



NO Capital Required NO Maintenance Contracts

Get up and running in days without any strain on your budget or your staff.

OfficeSuite® 1-800-405-2200

www.broadviewnet.com/officesuite

Included Features



Hot Desking

Make and receive calls and use all included features from any phone

Call Coverage

Direct incoming calls to any phone and change locations anytime online

Auto Attendant

Allow callers to use a menu to self-select how their call is routed

Monitoring

Know when another employee is on the phone

Voicemail

Get notifications and messages on any phone, online or by e-mail

Account Codes	E911 Compliant	Private CLID's
Auto-Attendant	Extension Dialing (3 or 4 digit)	Programmable Keys
Auto-Attendant – Nested	Headset Capable	Redial
Auto-Generated Key Labels	Hot Desking	Redirect - Emergency Forwarding
Broadcast Groups	Intercom	Site Page (via speakerphone)
Business Quality Voice Lines	Join/Leave Call Groups	Speaker Phone (Standard and Executive)
Call Coverage	Join/Merge Calls	Speed Dial, one-touch
Call Coverage - Incoming Call Routing	Local Phone Numbers (1 per station)	Station Busy Lamp Indicator – Silent
Call Detail Records	Multiple CLID's	Three-way Calling
Call Display	Multiple Line Appearances	Transfer Direct to Voice Mail
Call Forward	Music on Hold	Visual Voice Mail Web Portal
Call Hold	Mute	Voice Mail
Call Hunting (circular and linear)	My Phone Web Page	Voice Mail Auto-Forward all to e-mail ID
Call Park/Retrieve	Online Management (user and tenant level)	Voice Mail Message Waiting Indicator (MWI)
Call Permissions Profiles (by user)	Online Self-help Documentation	Voice Mail Return Call During VM Retrieval
Call Transfer	Phone Directory - Employee	Voice Mail, Forward to Co-Worker Ext.
Caller ID with Name	Phone Directory – External	Voice Mail, Out-Dial From Voice Mail
Caller's List (inbound & outbound)	Phone Key Profiles (by user type)	Voicemail Notification via e-mail or SMS text
Click-to-Call from OfficeSuite® Web Portal	Power over Ethernet Phones (IEEE 802.3af)	Zero Out of Voice Mail - Personal Target

Optional Premium Features and Services *Additional fees and charges apply

Additional Local Phone Numbers	Enhanced Call Redirect	Premium Customer Service
Mobile Twinning	Teleworker Extensions	Toll-Free Phone Numbers
Custom On Hold Announcement	Non-Native Phone Numbers	Automatic Voice Failover

Available Phones and Equipment *Additional fees and charges apply



Color Touch Screen
LCD Phone



Backlit LCD 48-Key
Phone



Backlit LCD 24-Key
Phone



LCD Phone



Slim Phone



Conferencing
Module

OfficeSuite® 1-800-405-2200

www.broadviewnet.com/officesuite

